

**Misericordia Health Centre**

**Misericordia Place**  
**Resident Advisory Council Meeting**

**Wednesday, April 19, 2017**  
**2:15 p.m.**

**Attendees:**

**16 Residents**  
**1 Family Member**  
**1 Recreation Staff**  
**1 Social Worker**  
**1 Spiritual Care**

- **Call Meeting to Order**
- **Michele led the Council in an opening prayer**
- **New residents/members** were introduced. All members shared their names and unit.
- **Business Arising from minutes of February 15, 2017**
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- **Audits.** Bill of Rights audited was introduced to RAC members. Members indicated that they approved of the audit and found it relevant.
- **Standards Update:** MP RCMS and support staff have submitted changes and evidence of improvements/changes based on Standards requests.

Kitchen doors are to be closed at all times when not in active use.

- **New Business:**
- **MHC Changes:** The government and WRHA announced that MHC Urgent Care would be closing, as well as SOGH, Concordia and Victoria hospital Emergencies. It is difficult to determine the impact for MP residents at this time. Any updates will be shared with residents in a timely manner.
- **Spiritual Care update:**  
Residents were reminded to check the calendars for services and programs.
- **Recreation update:**
  - Residents reminded to check schedules for all programs and activities.
  - **BBQ** season will begin in May.
  - Numerous summer time activities are being planned.
  - Adopt a Pot : Please see Dave at reception to book a pot for planting.

**Resident Bill of Rights:** The audit was reviewed during the meeting.

Residents reviewed the Rights and Responsibilities document and discussed each component.

The residents present stated that they approve of the Rights and Responsibilities as they are written.

## **Round Table:**

Some residents noted that on evenings and nights they hear loud talking in the hallways and slamming of doors. They indicated that it is disruptive to their sleep and are hopeful that noise levels will be addressed.

Members were advised that the expressed concern will be forwarded to MP RCMs.

### **Signage**

A few residents stated that they have new nameplates with their name and room number. They indicated that the plates are very small and very hard to read with the white background. Others noted that the plates are very high and they are not able to stretch to see them.

Residents noted that the old plates were lower, larger and visible to all. Many stated they used them to find their rooms, as do visitors.

Residents questioned “why” the change and could they please be improved so that they can actually read them.

Members were advised that their concern would be forwarded to the Director of Care.

Meeting adjourned.