

**Misericordia Health Centre**

**Misericordia Place**  
**Resident Advisory Council Meeting**

**Thursday, June 15, 2017**  
**2:15 p.m.**

**Attendees:**

**25 Residents**  
**3 Family Member**  
**3 Recreation Staff**  
**1 Social Worker/Social Work Student**  
**1 Spiritual Care**

- **Call Meeting to Order**
- **Michele led the Council in an opening prayer related to Elder Abuse prevention.**
- **New residents/members** were introduced. All members shared their names and unit.
- **Business Arising from minutes of February 15, 2017**
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- **Audits.** Bill of Rights audit was introduced to RAC members. Members indicated that they approved of the audit and found it relevant. No further discussion at this time.
- **Standards Update:** N/A
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- **Signage:** Based on RAC response to new nameplates a report has been sent to the Director of Care. A review of signage in pch literature has taken place with recommendations being forwarded to Senior Mgt. RAC will be advised of the results as soon as they are available.

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- **Noise at Night:** RAC concerns regarding volume of sound on nights has been forwarded to MP RCMs. They have addressed the concern with the staff. RAC members are advised to report any future concerns to their unit RCM.

**MHC Changes:** The government and WRHA announced that MHC Urgent Care will be closing October 3, 2017. MP does not know the plan for ER for residents once VGH and SOGH close. RAC will be informed once the information is available.

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- **Spiritual Care update:**
  - Residents were reminded to check the calendars for services and programs.
- **Recreation update:**
  - Residents reminded to check schedules for all programs and activities.
  - **BBQ** season has begun.
  - Numerous summer time activities are being planned. Canada Day celebrations will be held on June 30, 2017.
  - Adopt a Pot : Please see Dave at reception to book a pot for planting. There are still some pots available.

**Resident Bill of Rights:  
WORLD ELDER ABUSE AWARENESS DAY**

Julie, (Social Work student), presented a video produced in Winnipeg through Age and Opportunity to the group.

The film reviews the definitions of Elder Abuse as well as several vignettes that exemplify the realities of Elder Abuse.

A discussion took place about the film. RAC members had numerous questions and comments. Members discussed internal resources and means of creating an abuse free environment.

They were reminded that, as per our Bill of Rights and Responsibilities, they have the right to live in an environment free of abuse.

Members discussed the need to share any concerns they have with any staff.

Overall members indicated that they felt the film was educational and relevant.

Phone and letter scams were discussed. RAC members provided with information related to same.

There being no further business the meeting was adjourned.

