

**Misericordia Health Centre**

**Misericordia Place**  
**Resident Advisory Council Meeting**

**Wednesday, September 27, 2017**  
**2:15 p.m.**

**Attendees:**

**18 Residents**  
**1 Family Member**  
**1 Recreation Staff**  
**1 Social Worker/Social Work Student**  
**1 Spiritual Care**

- **Call Meeting to Order**
- **Michele led the Council in an opening prayer**
- **New residents/members** were introduced. All members shared their names and unit.
- **Business Arising from minutes of June 15, 2017**
- **Audits:** Pressure Ulcer Prevention Audits, Health Records Audits and Bill of Rights Audits were reviewed. Residents indicated that they were appreciative of the information and were directed to RCMs for further clarification as required.
- **Standards Update:** Standards review is scheduled for the spring of 2018. All departments are in the process of ensuring standards are met.

- **Signage:** Signage has been reviewed and according to policy from the WRHA they meet the standard.

**MHC Changes:** Urgent Care will officially close on October 3, 2017. A new Clinical Resource Team has been established to provide medical coverage and facility support for Misericordia Place.

VGH, SOGH and CGH ERs are closing. Residents requiring emergency services will be routed to ERs as per responders directive.

### **New Business:**

**Flu Vaccine:** There is a new vaccine, FLUZONE, available for PCHs only. The vaccine will arrive within the next few weeks. Consents are being obtained from residents and/or proxies for the administration of the vaccine. RAC members were advised to discuss with their unit nurse if they have further questions about this year's vaccine.

**Power Outlet:** On September 26, 2017 a planned power outage occurred to determine potential requirements for ongoing maintenance of our main power switch. The outage was from 4:00 p.m. and lasted till approximately 6:30 p.m. Emergency procedures were invoked to ensure resident care was not compromised. The emergency plan was reviewed after the outage. Based on the review it was determined that the implementation of the plan was successful. RAC members stated that they felt that the event went well and their care and services were satisfactory.

**Ethics Committee:** Michele discussed the MHC Ethics Committee with the RAC members. She reviewed the purpose of the committee and provided the consult form that is available for residents to use as required. RAC members discussed some hypothetical situations that may benefit from a consult to the Ethics committee.

- **Spiritual Care update:**

Residents were reminded to check the calendars for services and programs.

- **Recreation update:**

Residents reminded to check schedules for all programs and activities.

Carpet bowling and special luncheons have restarted after the summer.

Petting Farm visit will occur as weather permits.

## **Resident Bill of Rights:**

**Residents have the right to:**

**Receive care and services that promote a meaningful quality of life.**

**Be respected regardless of age, nationality, gender, sexual orientation, religion or mental and physical disability.**

RAC members stated that they approve of the above rights.

Discussion about what the rights look like on a day to day basis at MP was held.

RAC members indicated that they receive care which assists them to achieve an optimal quality of life.

Members noted that it is not always easy living in a shared environment and sometimes feel that perhaps they wait too long for help or that staff aren't always giving them time to explain their needs and wants.

Residents were advised to speak to the RCMs to discuss any concerns that they feel needs attention.

There being no further business the meeting was adjourned.

