



Misericordia Respite Family Survey Results 2017

27 survey questions about:

- first experience
- pre-admission information
- welcoming to unit
- information and sharing
- staff responsiveness / openness
- safety / privacy of environment
- care of unique needs
- recreation
- laundry
- exercising freedom of choices
- physician care
- nurse's care
- HCA care
- social work care
- environmental cleanliness
- financial services
- dietitian care
- spiritual care
- PT/OT care
- medications
- most difficult part for family in respite
- most positive part for family in respite
- suggestions for improvements

Responses of:

Excellent – 75%

Very Good – 25%

What family liked about Respite:

- gave us time to travel
- gave me time to rest
- peace of mind our loved one was safe
- will not hesitate to use again
- was initially apprehensive but family settled in well
- extremely helpful dietitian
- allowed me to go to my grandson's wedding
- food was good
- safe, secure environment

We will continue to improve upon:

- encouraging participation in recreation activities when possible
- providing a medication list upon discharge in a timely manner
- assisting with bringing clients up to the unit upon admission