

Memo

Date: **October 6, 2018**
To: Long Term Care Residents and Families
From: Shannon Chartrand, Director, LTC Programs
Kelly Cormack, Manager, Plant Services Department
Subject: Electrical System Upgrade

Misericordia Health Centre will shortly be upgrading our electrical system, which will necessitate three power shut downs scheduled on three consecutive Sundays:

October 14, 21 & 28 from 9 a.m. to approximately 9 p.m.*

** City bylaws dictate the times we are allowed to have scheduled power outages. The power may be restored before 9 p.m., depending on if the contractors finish the work earlier.*

We will have back-up power – our emergency power – with generators during the outages, so it will be business as usual for most of our site. Our staff follows disaster management protocols to ensure continuity of service. Security will check all our doors for locking mechanisms and staff has been assigned to ensure all roam-alerts are tested.

If you have any questions in advance of the outages, please speak to your Resident Care Manager.

MISERICORDIA PLACE

Misericordia Place has diminished power during outages, such as reduced lighting and fewer available outlets. Although TVs in residents' rooms won't work, TVs in common areas will be working. Additional recreational programming is also planned during the outages.

If you have any concerns during the outage, please report to your Resident Care Manager as soon as possible. If there are any issues during the first outage on October 14, we will correct before the subsequent outages.

Thank you for your patience during these necessary outages to upgrade our electrical system.